



STUDENT GRIEVANCE REDRESSAL COMMITTEE

Bapuji Educational Association

(Recognised by the Dental Council of India, New Delhi) (Affiliated to Rajiv Gandhi University of Health Sciences, Karnataka, Bengaluru)

REPORT OF MANAGEMENT OF GRIEVANCES

The meeting of the student grievance redressal committee was held for the academic year 2018-2019.

Agenda- Student grievance addressed by Principal, Member of redressal committee/ year incharge and redressal measures were given immediately. When in need of a clinical psychologist/ psychiatrist aid was given from the college for betterment.

MINUTES:

| <u>SL NO.</u> | DATE | ISSUE ADDRESSED | <u>REDRESSAL MEASURES</u> <u>TAKEN</u> |
|---------------|------------|--------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|
| 1. | 09-08-2018 | UG students confessed about smoking habits. | Awareness and habit counselling was given. |
| <u>2.</u> | 12-09-2018 | Students asked to extend library timings. | Appropriate arrangements were made. |
| <u>3.</u> | 26-10-2018 | Students complained of mosquitoes in classroom. | Issue rectified by the college accordingly using mosquito repellants. |
| <u>4.</u> | 28-12-2018 | Language communication difficulties reported by Malaysian/ north Indian students. | Interns were assigned to help with language learning. |

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